



Testimonials from ASSAP® 2013 participants

Glad to be in ASSAP 2013. Heard a lot from my colleagues about this conference. Shirley Taylor is very good, very encouraging and friendly.

(Sharon Phua, Marketing Assistant, Nestle Singapore Pte Ltd)

Thumbs up to ASSAP 2013 conference and will definitely be back next year.

(Jacelyn Kwek, Marketing Admin Assistant, Nestle Singapore Pte Ltd)

Agenda is well planned. I like and enjoyed the talk. The topics are informative, useful and related to my job.

(Diana Chong, PA, Ministry of Transport)

Every year, you keep growing with a lot of wonderful ideas. Keep it up STTS Training.

(Naimah Mohamed, Secretary, National Library Board)

Please keep up the good work of organising ASSAP 2013. I will come back again next year.

(Florence Lee, Personal Assistant, Ministry of Transport)

Extremely engaging event, the conference was fun and lively. Great team games. Well done, Shirley and team. Everything was well organised.

(Jennis Chew, Executive Assistant, ANZ Bank)

I learned a lot in this conference This will be a reminder to really apply the techniques and lessons discussed today.

(Rosie Larracas, Executive Office Manager, Cintree Management Services)

It was a great event with lively, animated and humorous speakers. The speakers had a range of diverse experiences and it was wonderful sharing. It should have been a two-day conference to further into the wealth of experience of the speakers. One day is simply not enough.

(Ranjana, Executive Office Manager, Aditya Birla Sun Life Asset)

General Comments on what participants enjoyed the most

- This round ASSAP, I didn't enjoy it. Out of all the speakers, only 1 or two where sincere to share what they have. I am still a supporter of Shirley's workshops and STTS. Just hope this feedback helps to improve the audience expectation. It's great to have Tim's session and it was refreshing.
- There is always something new to learn in this conference despite the fact that I've attended many like this. This conference is still able to capture my attention and interest.
- The conference is conducted in a very lively and relax environment. It is a good opportunity to get away from the office and learn something new and also to learn things we had been learnt in the wrong way.
- The food choice was better and healthier. Looking at Tim's creative way of summarizing what was being taught for the day had totally impressed me.
- Marianna Pascal humor way of highlighting common English error was good.
- A super day! Everything was really well organized. Conference sessions were complimentary and well balanced. Lunch was delicious and healthy. Good variety of vendors. Thank you very much for worthwhile day.
- Every time there is something new to take back. I enjoyed every session. This is my second time attending this conference and I will be back next year. Thank you STTS for making me feel special.
- All the super speakers are so friendly and warm. I'm so glad to be able to attend this conference for the second time. Thank you my boss and thank you ASSAP 2013. A conference well put together. Keep it up.
- Dynamic presentations. Presenters practiced what they preached. Great organizing skills and attention to detail. Good team building activities. I loved the goodie bags.

Comments on Shirley Taylor

- Thanks for putting everything together.
- I like it as she shares with us on how to improve our writing skills.
- Always lively in her presentation.
- Love her always.
- I like the way Shirley conducts the workshop or keynote speaking. You never fail to make the class lively and interesting.
- Shirley is very inspiring leader and great motivational speaker.
- Shirley thanks you for planning this platform for the admin professionals in Singapore. You made us feel appreciated.
- Great speech and motivator.
- It was very lively and interesting. Good recommendation to an interesting book.
- Always loved Shirley's presentations.

Comments on Nishant Kasibhatla

- It will be good if there is ample time for actual practice.
- We learned tips on how to stay focus.
- Very impressive.
- Interesting and useful. Well-paced and amazing memory. Highly credible.

Comments on Jacinta Noonan

- A good session on how to supercharge ourselves and the right snack to boost our energy.
- Love the singing and stretching.
- The super food list was very important.
- I found the session content was fairly simplistic and didn't feel I learnt anything new. fun songs and a good interactive component, however.
- Informative and positive.

Comments on Marianna Pascal

- Very interesting talk.
- A good session. It teaches us the common errors and the correct way or pronouncing.
- Marianna is a very natural speaker and she has a funny bone in her and really cracked me up with her delivery.
- Fun, fun and fun.
- Thank you for clarifying my doubts, Marianna.
- Well-pitched, highly entertaining. good knowledge that audience could relate to.
- Interesting and refreshing session.
- Wish she could cover more topics and in depth. This was a very good topic.

Comments on Raymond Thomas

- It teaches us on how we can apply leadership skills to our job.
- Raymond is so friendly on stage and off stage.
- Relevant content for larger audience. Delivered tended to be a bit lecture style but perhaps I was having energy dull at this point Liked the dance activity. Good for awareness and raising leadership skills. Perhaps incorporate a cultural element.
- Informative but due to time restraint, the session was rushed through.

Comments on Tim Hamsons

- Realised that drawing together was fun although the drawings were not professional.
- Very impressed by the drawing. Is a good platform to express what we learn in drawing.
- Enjoyed the drawing session very much.
- Fabulous and great end to the day, I will be using these techniques at the office and sharing them with colleagues.
- Not much note as it was done on the spot Creative drawing.

ASSAP MC: Nicole Stinton

- Well done! Keep it up!
- Very clear delivery.
- Wonderful and loved her.
- Well prepared. Liked the personal tidbits of personal information about speakers.
- Very natural and it was awesome.