



Asian Summit for Secretaries and Admin Professionals

**Testimonials from ASSAP 2011 participants**

I have been attending ASSAP since the beginning. Each and every time I have brought back valuable tips to enhance my job as a secretary. Besides fulfilling my learning hours, I am fulfilling my heart's desires.

*(Naimah Mohamed, Secretary, National Library Board)*

I am so happy that I decided to attend ASSAP 2011. The speakers were absolutely a joy to listen to and I enjoyed the interactions so much. ASSAP always takes me out of my shell and makes me want to build more relationships and be the best I can be. Well done ASSAP team!

*(Sharon Kow, Team Administrator, Energy Market Company)*

ASSAP is an event I look forward to every year. It is really a privilege to be one of the participants. Good speakers who are very professional, energetic, lively in their presentations. Overall, it is a comprehensive, useful and great job done.

*(Cindy Chew, Personal Assistant, Ministry of Transport)*

Very motivating. Great sharing environment. "Shirley is like the Oprah of Singapore." I love ASSAP.

*(Natasha, Admin Exec, JTC Corporation)*

I had a great time with interactive presentations from the various speakers. Well done.

*(Christina Wong, Secretary, Nanyang Polytechnic)*

I truly enjoyed this seminar. Really made my day and lots of takeaways. Thank you.

*(Nurmariena, Admin Exec, JTC Corporation)*

ASSAP continually creates value for me. Having attended 4 times, I feel I have re-invented myself each time. Thank you Shirley and your team for a job well done!

*(Janet Tan, Personal Assistant, Health Sciences Authority)*

This is my 4th year joining ASSAP. It's very inspiring. I just love the positive and powerful energy that fills the room. I enjoyed meeting so many women across all industries. It gives me the possibility to grow and extend my knowledge, and to open up to new opportunities and overcome challenges.

*(Monika, Authorised Distributor, Desert Diamonds)*

Thank you for keeping the workshop fun especially with the interesting tips.

*(Anonymous)*

Enjoyed ASSAP 2011 tremendously. The session is fun and highly recommended.

*(Rachel Tan, Secretary)*

ASSAP 2011 has been a wonderful experience for me. I especially loved the Q&A session with panel of speakers. Valuable tips. I recommend ASSAP to all. Even if you are not a secretary or an admin professional, ASSAP can change your life!

*(June Jumadi, AXA Asia)*

## General Comments on ASSAP 2011

- The different unique style of each and every speaker. They were able to engage very well with participants and interesting way of delivery.
- I enjoyed the participation.
- The whole of today. It was very fun.
- Generally, all the topics were very interesting and inspiring.
- Speakers presentations were superb.
- Everything about it was excellent. Make the conference 2 days.
- The spirits of all the speakers are great and made all the audience involved and I enjoyed ASSAP 2011.
- The presenters were energetic in their presentations.
- A very well-organised seminar.
- The speakers were all entertaining. Most of all, the Indian vegetarian meal catered was really very delicious and great. Thanks for the effort taken Maideen and Jasmine.
- ASSAP 2011 was very well-organised.
- I enjoyed all Shirley Taylor's motivating conferences, speakers, creativity and loads of knowledge involved.
- Kudos to all the speakers for their excellent presentations.
- Thanks to all speakers for sharing their knowledge and passion.
- Well-organised conference. Good job the team behind the scenes.
- Interesting and fun media broadcasting show by MC.
- Shirley Taylor's session.
- New ideas, coffee breaks and lunch.
- The Q&A forum was very good. Having speakers sharing their perspectives and giving their recommendations.
- The fun, inspiring and interactive atmosphere.
- The entire conference was informative, motivational and fun.
- Karen was the best speaker and please have more local speakers in the future.
- Great location to hold ASSAP 2011.
- Great speakers and game show was very fun.
- Different speakers with their different topics
- The host and the speakers.
- All the topics were good.
- I enjoyed the interaction session with my fellow participants. I enjoyed most from the knowledge gained from the speakers who delivered their session with so much of passion and humour. I had a brilliant day.
- The Q&A session was very useful.
- I enjoyed all the topics covered by the speakers. They are very interesting and informative.
- The Super Secretary game show was really good.
- Shirley and her team are passionate about making ASSAP successful.
- The best conference I have ever attended.
- Well done to the well-organised team. I truly enjoyed myself at this seminar. Really made my day and lots of takeaways.
- This is my second year to ASSAP 2011 and I enjoyed every bit of it.
- More and more motivating and refreshing each year.

### **Comments on Shirley Taylor**

- As always, Excellent!
- Shirley impressed me that confidence is the most important tool in our lives and career.
- Always lively in her presentation.
- Always lively and presentable in her presentations.
- She has raised my awareness.
- Shirley is very inspiring leader and great motivational speaker.
- Shirley thanks you for planning this platform for the admin professionals in Singapore. You made us feel appreciated.
- Great speech and motivator.
- It was very lively and interesting. Good recommendation to an interesting book.
- Always love Shirley's presentations.

### **Comments on Maria Kasso**

- Interesting topic which I can reflect too.
- She is very motivating.
- Well presented with good confidence.
- I liked the way she answered the Q&A.
- Very enjoyable and interesting session.
- Maria makes it sound really easy to start being a more confident person.
- Well done Maria. You are marvelous. I admire your self-confidence.
- Fabulous mentor.
- Great information about confidence.
- It was a good presentation.
- Maria's session was very fun.

### **Comments on Andy Gurnett**

- Andy's talk makes me think of the future and the importance of the past.
- Good presenter
- QO2 concept is something new to me.
- Hope to learn more from Mr Andy Gurnett.
- The chocolate idea is very creative. I will sure remember it.
- Good participation from the team members. Great chance to set goals.
- Chocolate segment. I loved it.

### **Comments on Karen Leong**

- Very interesting talk.
- Great speaker. I would like to attend workshops conducted by her in the near future.
- Result oriented.
- Enhanced the awareness of how to gain the respect and likeability in oneself.
- Very good in public speaking.
- Energetic and good presentation.
- Interesting and refreshing session.
- Wish she could cover more topics and in depth. This was a very good topic.
- Very good for inspiring and great ideas and practical approach.
- I wish Karen could have shared more. Very good and interesting topics.
- Good delivery of her messages.
- Very fun and informative.
- Great speaker and presentation.
- Great insight. I will sure use it.
- Really wished if Karen could have given another session to share more information.

### **Comments on Sharon Connolly and Carol Ann Randall**

- Beautiful music.
- Great! We want more fashion, make-up and hairdo sessions.
- Great fashion show.
- Informative sharing.
- Great tips.
- Loved the tips

## Comments on Michael Podolinsky

- Very interesting things to ponder about.
- Michael is very inspiring and a very good speaker.
- Humorous lecture.
- Michael was very fantastic.
- A very good presenter with a lot of jokes
- Fun and wacky presentation. Definitely kept us awake.
- Good vibes were brought during this session.
- Enjoyable and lively session.
- A very entertaining speaker.
- Very entertaining and he is such an excellent speaker. Michael's segment was the best.
- Extraordinary and hilarious speaker.
- I felt really good about his talk. Thanks for all the mini tips given.
- Michael is a wonderful and entertaining speaker. He has excellent skills.
- Very entertaining and motivating. Set me thinking about my "Quest in Life"
- The presentation is super motivating. Makes our daily obstacles seemingly minute. He bounced back after his plight, showed great fighting spirit, which is not only touching but acts as a wakeup call for us to curb our mental obstacles - in order to stay positive.  
Very inspiring session.
- Thanks for the sharing on the essence of team quality, self-aspiration and clarifying of our meaning and direction.
- A very inspiring session especially keys to bouncing back.
- Exceptionally inspiring about leadership! What an excellent finale to a superb event.
- Very pertinent illustrations of identifying problems. We shall be thinking all problems solving with the sponge cake approach, very basic, very systematic! Mostly, very effective approach to a very realistic working world.

### **ASSAP MC: Alison Lester**

- Excellent MC. Good pair when she teams up with Tim Wade.
- Fun and audience driven.
- Very lively MC and Alison is very cheerful.
- Nice presentation with Tim Wade.
- Good teamwork and Chemistry.
- Paired off well with Tim Wade.
- Great facilitator.
- Fabulous MC.
- Alison was so spontaneous and so passionate. Alison keep it up.
- Great show!
- Very natural and it was awesome.
- Great entertainer for a good event.

### **ASSAP MC: Tim Wade**

- Funny guy indeed. Makes it very interesting with his humor and jokes throughout the conference.
- A creative and fun MC.
- He got the audience into good participation.
- A very interesting MC.
- Dynamic MC and presented himself very well.
- Good chemistry and teamwork with Alison Lester.
- Tim was an excellent MC.
- Very witty and fun filled MC.
- Very good MC and I loved the way he made the crowd move around.
- Tim is very entertaining and lively.
- He was one of the great MC I have ever seen.
- He is a natural host/MC.
- He is quite entertaining and he is very observant of the surroundings.