



General comments on ASSAP 2010

ASSAP 2010 lived up to its theme "Gaining the Professional Edge". The organisers "walked the talk" with great and fantastic speakers, a wonderful programme spiced up with lots of fun and executed professionally! Kudos to Shirley and team!

(June Chan, Executive Secretary, Allianz SE Reinsurance Branch Asia Pacific)

Another exciting experience for me - my third attendance at ASSAP. Speakers are motivational, creative and knowledgeable. Please continue to develop us professionally. As always Shirley was an entertaining speaker, and a warm, friendly and most caring host.

(Eunice Koh, Sr. Exec, Corporate Secretariat, Energy Market Co Pte Ltd)

ASSAP 2010 was an excellent event. It brought to us the awareness that we've to connect, co-operate and collaborate with the people we work with.

(Janet Tan, Personal Assistant, Health Sciences Authority)

My very first participation. Very exciting entertaining and loads of information to take away. Definitely coming back again. Thank you Shirley!

(Cecilia Radhalechumi, Executive Assistant, Cambridge Solutions Pte Ltd)

It's my first time attending this conference. Excellent speakers, good presentations, marvellous tea breaks and lunch.

(Mary Sng, Personal Assistant, Ministry of Education)

What a surprise? It's an awesome event with something different - accompanied with a musical instrument.

(Cindy Chow, Personal Assistant, Ministry of Transport)

It has always been a pleasure and a privilege to attend Shirley Taylor's events.

(Antonia Beetsma, Senior Secretary, JTC)

ASSAP has always been an exciting and fun-filled event. Participants definitely enjoy every moment, every part and every year of ASSAP. I would recommend my colleagues to attend this vibrant and interesting event every year! In fact, more and more of my colleagues are signing up for ASSAP!! Go ASSAP, Go!!

(Siti Masura, Personal Secretary, Health Sciences Authority)

It was well organised and I'll certainly be back next year!

(Helen Seah, Executive Assistant, SSGA Singapore)

I got to know more people, make new friends and interact better. The speakers were very entertaining and kept my spirit up.

(Aini Binte Said, Institute of Chemical and Engineering Sciences)

Awesomely energising and fun, full of interesting anecdotes and inspiring experience of a renowned climber.

(Masitah Bte Kayat, Secretary, Singapore MRT Corporation Ltd)

Shirley Taylor, thanks for bringing in so many good speakers to share their knowledge. She is a very good speaker herself.

(Tan Mei Mei, Personal Assistant, Ministry of Manpower)

Thank you for your inspiring speakers and cheerful team. They bring in connections and positive energy and spirits to the event! This has been a meaningful day, learnt, shared and experienced.

(Crystal Lim, Corporate Support Officer, MICA)

I enjoy all Shirley Taylor's workshops. This is the best conference i ever attended. Well Done Shirley! Keep up the good work!

(Sakinah Jan, Senior QA Administrator, Siemens Medical Instruments Pte Ltd)

Shirley's positivity and great connections saved the day – a good example of results from gaining the professional edge!

(Christina Yong, Executive Assistant, Kraft Foods Asia Pacific)

Personal, warmth team from ASSAP 2010, mingling with participants make the day and David Lim's story, his setback and bouncing back was the highlight of the day. Thank you, Superheroes!

(Annie Chia, Executive Assistant, Singapore Tourism Board)

Very inspiring and good speakers. Still enjoyed Shirley's session after the last one which I attended 10 over years ago.

(Jennifer Koh, Executive Assistant, Nestlé Singapore (Pte) Ltd)

It's fruitful and interesting. Shirley speaks from her heart, very inspirational.

(Naimah Mohamed, Secretary, National Library Board)

Thank you so much for this wonderful event.

(anonymous)

I appreciated Shirley's positive gear-up early in the morning. Not only did she 'wake' me up. Shirley brought big smiles and made me so excited about the whole conference.

(anonymous)

Shirley, thank you to your inspiring speakers and cheerful team for bringing in the connectedness and all positive energy and spirit to the whole event. This has been a meaningful day. All the trainers are fantastic.

(anonymous)

I enjoy all Shirley Taylor's events. This is the best conference I ever attended. Well done Shirley, keep up the good work.

(anonymous)

Comments on Shirley Taylor

- She livens up the session.
- Fun as always and knowledgeable.
- A knowledgeable person: Look the part, act the part, be the part and think the part.
- It's fruitful and interesting. She speaks from her heart, very inspiring.
- Content coverage and presentation was useful and got us thinking.
- Cheerful speaker.
- Thanks for organising such an event.
- A very dynamic lady.
- Appreciate Shirley's positive gear-up early in the morning. Not only did she 'wake' me up, Shirley brought big smiles and made me so excited about the whole conference.
- A very vibrant lady.
- Encouraging and motivational opening speech.
- She is full of ideas and ways to enlighten us always.
- Shirley is a very effective trainer.
- Shirley gives the 'oomph' to kick off the seminar and build up expectations of a great day.
- Always so energetic and enthusiastic.
- Very inspiring and good speaker, still enjoy her session even after the last one which I attended 10 over years ago.
- Highlight the importance to connect, communicate, cooperate and collaborate with colleagues.
- Fantastic speech.
- Very happy that I finally managed to take part in Shirley's talk. Enjoyed it.
- As always, an entertaining speaker, warm and friendly and most caring host.
- She's always the best.
- Very funny and entertaining.
- Shirley Taylor, thanks for bringing in so many good speaker to share their knowledge. She is a very good speaker herself.
- Entertaining as always.
- Awesomely energising.
- Shirley's positivity and great connections save the day – a good example of result from gaining the professional edge.

Comments on Pamela Wigglesworth

- Superb.
- An energising presentation from a passionate personality.
- The 7Cs I learnt today will definitely help me in my daily work. I will take action immediately.
- It's lively.
- Ready to go! Thank you.
- Fun and energising.
- Engaging.
- She speaks with clarity and confidence.
- Clear and simple delivery.
- Definitely got me fired up. Extra committed to gain the professional edge. Enjoyed the session very much. Thank you Pamela.
- Thanks to Pamela, we are 'Ready to go'. With her encouragement, we are motivated to join some associations.
- A very lively and energetic speaker.
- Interesting and lively presentation.
- She delivered the topics in a funny and interactive way.
- Loved how Pamela relates to the participants with her own life examples. Very real, lively and relative.
- Interesting topic.
- Be accountable to be disciplined, be an active team player.
- Funny and interesting.
- Makes the class "wake up".

Comments on Amit Kumar

- Found it a little fast.
- Valuable information on IT.
- Helpful on free downloads.
- Superb information sharing. Something new I've learnt to equip and strengthen my experience.
- Very knowledgeable about IT, his specialised field. Appreciate the way he 'makes' IT seem easy. Appreciate that he brought 'life' to a boring and technical topic.
- Very entertaining and informational talk.
- Quite informative but a bit too short (the session). Good IT knowledge.
- Informative, received many 'free' deals!
- Have shared a lot of free online tools, very useful.
- Very appropriate to help ease our IT problems.
- Good tips to overcome some of the daily work challenges.
- Humour and interesting, upbeat.
- Enlightening session on available technologies.
- Thank you for sharing knowledge with us on IT and useful resources that could help us at work and in personal learning.
- It's up to date.
- Very useful information.

Comments on Leslie Choudhury

- Light and refreshing session.
- Learned the characters differ according to brain colours and why we can't see eye to eye with some people.
- Funny guy. Enjoyed watching the videos during his presentation.
- Interesting topic and facilitator is very humorous.
- Good communication skill with good entertainment.
- Very useful topic. It helps me to communicate and build better rapport with others.
- Very humorous and interesting.
- Loved the video snippets that enhanced the talk. It kept us 'glued' to the talk. Very insightful.
- Useful information.
- He delivered the topics in a funny and interactive way.
- Very interesting choice of topics.
- It has never occurred to me that the brain is that 'colourful'.
- Interesting and entertaining.
- Interesting, inspiring and entertaining.
- Interesting and motivating. Well done.
- Excellent presentation.
- Very practical session, very good visual examples. Get us thinking right away.
- Excellent presentation.
- Very interesting video to enhance the facts.
- Enjoyed Leslie's talk very much. Very informative and very entertaining. Excellent.
- Very interesting concept to categorise people.
- Very good and educational.
- Engaging, eye-opener topic.
- Very informative and knowledgeable.
- Interesting, funny topic.
- Interesting session to learn about brain colours, learning more about ourselves and others.
- It's interesting and entertaining.
- Excellent. Good speaker. I did not feel sleepy at all.
- A fun and fascinating session, wonderfully delivered. Interesting way to communicate effectively.

Comments on Duncan McKee

- Very good to introduce music and creativity, but could be done somewhere towards the end instead of after lunch.
- Interesting way of solving problems.
- Something special from the usual seminar I attended.
- Very interesting.
- Interesting, something different.
- Interesting, with music and participation of audience.
- To solve a problem, take one step at a time.
- Pop music would be nice especially after lunch.
- The musician is good.
- Very creative and ingenious way of bringing topic across. A fantastic way of 'lecturing'. Really enjoyed this - very inspiring.
- Innovative way of involving music creative thinking.
- It's a refreshing bit added to a secretaries' event that creativity is borne from an idea to be develop progressively.
- Enlightening using music to realise everything is possible.
- Duncan- please come back with "stix" presentation.
- Using music to solve problems – a very good idea.
- A very creative and interesting way of approaching a problem using music. However, felt that content wise, is a bit brief. However, loved the symphony.
- Disappointed not much of team participation. Missed the previous ASSAP 2007 when we participated and created a symphony (stix)
- Enjoyed the music, especially the ASSAP 2010 Symphony.
- Good way to help me look at how one can pull things together to fulfil an objective.
- Creative composer side – professional, concept is very creative and good.
- Using music as topic is something new to me. It's very interesting and makes me think in another way.
- This is a fresh experience, an interesting approach to attend a session, co-presented in a way. A gentle session gracefully in music, while engaging the area on tackling creative challenges. Great approach and perhaps could possibly be developed and enhanced in depth.
- Nice music composed for ASSAP2010.
- Beautiful music.

Comments on Tremaine Du Preez

- Fantastic!
- Great – I am a supporter of unitasking.
- I learnt how to think smart and work smart.
- Well done.
- Thanks for the sharing on area of focus and concentration and a reflective session.
- Understanding a problem better and in depth.
- Learn more of the “SMART” tips.
- Very good advice to work smarter.
- Well done, interesting and helpful.
- Great. Looking forward to the workshop.
- Good presentations to remind myself not to do things at one go. What is important is the result of the thing that is done.
- Able to capture audience’s attention even though it’s after lunch.
- Really appreciate Tremaine’s liveliness bringing a ‘dry’ topic alive.
- What did you learn from your success? First time I heard someone saying to learn from this instead of always learning from our mistakes. Good idea.
- Many tips on focusing.
- A spontaneous speaker.
- Able to keep the audience in the mood.
- Tremaine was well presented and interesting.
- Concept of cake is very interesting solving problem and smart thinking.

ASSAP MC: Tremaine Du Preez

- Thank you for being the MC of the event and inspiring speaker for the day.
- Cheerful and lively MC. She really spiced up the mood.
- Enjoyed the whole day, kept my fire going the whole day.
- Delivers well.
- A very vibrant lady.
- Fantastic energy and clear delivery of information.
- Very energetic and cheerful.
- Tremaine is an excellent MC.
- Clear in delivery.
- Added more punch and excitement
- Professional way of announcing.
- MC skills are very good.
- Good introduction of speakers. Loved her Red Coat!

Comments on David Lim

- Good real life experience shared.
- Would like to know and learn more about how to sustain the team spirit.
- Very interesting real life experience.
- Inspiring and motivating.
- A motivated speaker with inspiring examples.
- No notes but presentation slides were good.
- His experience is an eye-opener to us. He shared on the team effort and teamwork.
- It's good and impressive.
- Very inspiring and gives real life situations faced by many.
- Motivational presentation by David Lim was great.
- We should call him in again next year.
- Encouraging.
- The content was close to our daily activities, indeed a great presentation.
- Inspiring and I felt charged up.
- Very good sharing in this session.
- Very motivational, inspiring. Our beliefs matters to achieve. You can change behaviour but not people.
- Privileged to hear his speech. A real superhero that made all of us proud.
- His talk was very touching and inspiring. Made me reflect back on my life. David is an excellent presenter.
- David is a truly seasoned speaker. Very inspiring and encouraging. Enjoyed the talk as David brought the mountain climbing experience into management.
- Meaningful presentation on motivation and teamwork. Real life experience illustrates the points which left a deep impression.
- A very encouraging talk on team work and experience. Meeting one's own challenges.
- The need for belief is important to manage expectations. Deeper understanding of teamwork.
- The presentation is super motivating. Makes our daily obstacles seemingly minute. He bounced back after his plight, showed great fighting spirit, which is not only touching but acts as a wakeup call for us to curb our mental obstacles - in order to stay positive. Very inspiring session.
- Thanks for the sharing on the essence of team quality, self aspiration and clarifying of our meaning and direction.
- A very inspiring session especially keys to bouncing back.
- Exceptionally inspiring about leadership! What an excellent finale to a superb event.
- Very pertinent illustrations of identifying problems. We shall be thinking all problems solving with the sponge cake approach, very basic, very systematic! Mostly, very effective approach to a very realistic working world.