

## SUMMARY OF FEEDBACK FROM PARTICIPANTS AT



Asian Summit for Secretaries and Admin Professionals

**23 April 2009 • Marina Mandarin Hotel, Singapore**

### General Comments about ASSAP 2009

- The excellent trainers and the whole 'learning is fun' atmosphere. (Sharon Kow, Team Administrator, Energy Market Company)
- All the speakers speak from their heart, very inspirational. (Doreen Yeo, Management Secretary, BNP Paribas)
- It was enlightening and we definitely learnt a few tips from the speakers. (Elsie Lee, Confidential Secretary, Keppel Land International Ltd)
- ASSAP is always a motivating conference. (Magdalene Oh, PA to CEO, Energy Market Company)
- I received a very warm welcome this morning. Thank you! (Juliana Sim, Secretary, Standard Chartered Bank)
- I enjoyed all the tips in the wonderful presentations. ASSAP 2009 was extremely interesting and interactive. (Santha Muthu Suppiah, Secretary, DSTA)
- Good work! If I have the opportunity again, I will keep attending your workshops and conferences. (Naimah Mohamed, Secretary, National Library Board)
- This is my first time attending ASSAP. I would say the conference is terrific and I've learnt lots from it. This is the best training conference I've ever attended. It was great and well done to all the speakers. (Noriati Mohamat, Senior Admin, Carlton Marketing Group)
- Awesome! Well done! (Siti Zaleha, Executive Secretary, CK Tang)
- A very well organised conference with useful new tips for taking home to apply at work and home (Angela Leong, Executive Assistant, DSTA)
- I have thoroughly enjoyed the conference with jovial participants at my table! (May Ong, Personal Assistant, Puig Asia Pacific Pte Ltd)
- The speakers have made the event enjoyable and fun. Atmosphere is lively throughout the day. (Connie Tan, PA, MHA)
- This is my first time attending ASSAP 2009! It's fruitful and interesting, and I am equipped with better knowledge. Thanks! (Doraseen Khoo, Manager/PA to Dean, SMU)

## Comments on Shirley Taylor

- I am inspired and motivated when you speak. I love it. Thanks!  
(Aslyn Ng, Executive, IDA)
- Shirley speaks convincingly. Her energetic appearance sets the mood for the day. (Doreen Yeo, Management Secretary, BNP Paribas)
- Very bubbly! Enjoyed the day being with Shirley and hearing her talk.  
(P Sumahthi, Secretary, C&C Technologies)
- She made us aware that in this economic climate we must raise our game in order to stay competitive. (Veronica Neo, PA, Singapore Police Force)
- She has a joy and confidence that is encouraging.  
(Jung Yong Fong Lee, Personal Assistant, HSBC Insurance)
- Shirley is inspiring and makes me focus. She is the reason I attend ASSAP.  
(Juliana Sim, Secretary, Standard Chartered Bank)
- The theme Raising your Game has never been more appropriate in this economic situation, and this is exactly what we need to work towards in anything we do! (Lim Bee Bee, Graphic Designer)
- This is my first time attending Shirley Taylor's conference. I found her presentation lively and not boring and at the same time I picked up some tips on keys to success. (Zalinah Kadis, Secretary, Singapore Polytechnic)

## Comments on Tina Altieri

- I enjoy the 'hot potatoes' exercise, getting participants to stand on the chair and juggle with potatoes. Good idea!  
(Sarah Ee, Administration Manager, Tampines Junior College)
- All the 4 Ps were well presented. Topic was engaging.  
(Jenny Wong, Admin Officer, SPH)
- Tina's 'Hot Potatoes' message was put across naturally with some interaction. Very refreshing! (Lim Bee Bee, Graphic Designer)
- I have learnt 4Ps - Presence, Professionalism, Poise, Hot Potatoes. Good session.  
(Kang Mei Ling, Confidential Secretary, Prudential Assurance Company)
- Tina is truly inspiring. (June Yong Fong Lee, Personal Assistant, HSBC Insurance)
- Tina is able to put across her points very clearly. Well done!  
(Elsie Lee, Confidential Secretary, Keppel Land International Ltd)
- Tina is wonderful and she carries the 4Ps with her.  
(Jasmine Loo, Personal Assistant, OAG Worldwide Limited)

## Comments on Nishant Kasibhatla

- Enjoyable and fun session. Nishant is a great speaker and he made the session very interesting and a pleasure to attend.  
(Tan Joo May, Personal Assistant, Singapore Arts School Ltd)
- Great! I'm so glad I've signed up for Nishant's workshop tomorrow!  
(Adelyn Tan, Senior EA, International SOS)
- Very impressive in his memory power. I've learnt some useful techniques from him. (Florence Chua, Secretary, Singapore Polytechnic)
- Very interesting and practical techniques. Most important, fun and hilarious presentation. Keep it up! (May Ong, Personal Assistant, Puig Asia Pacific Pte Ltd)
- Superb speaker with commendable brain power. It's really awesome and unbelievable that Nishant is gifted with this power to remember.  
(Helena Sim, Secretary, Singapore Polytechnic)
- Brilliant guy and he makes his delivery very exciting.  
(June Yong Fong Lee, PA, HSBC Insurance)
- Most stimulating and bravo for making a not so exciting topic entertaining.  
(Elsie Lee, Confidential Secretary, Keppel Land International)

## Comments on Alison Lester

- Great for after lunch break – energising.  
(Phua Ping Ping, Management Executive, SPH)
- Creative method of promoting good communication.  
(Hammimah Amin, Corporate Support Officer, MICA)
- Although her session is short, Alison managed to perk up the mood especially after lunch. (Maslina Masro, MICA)
- Very interesting – she taught us how to connect and also promoted brainstorming. (Helena Sim, Secretary, Singapore Polytechnic)
- Alison is lively and full of energy. Feeling fresh after a heavy lunch after her session! (Yvonne Neo, Executive Assistant, DSTA)
- Very interesting! Good team building technique. (Aslyn Ng, Executive, DSTA)
- I wish her session was longer. She's fun and she got my attention!  
(Juliana Sim, Secretary, Standard Chartered Bank)

## Comments on Pang Li Kin

- Very useful tips to learn right colours for the right occasions and at work. (Phua Ping Ping, Management Executive, SPH)
- Interesting and informative presentation. (Maslina Masro, MICA)
- Interesting to know more about colours and how to wear them. (Cindy Chew, Personal Assistant, MOT)
- Topic was well-related to our work life in how we communicates messages with what we wear. (Jenny Wong, Admin Executive, SPH)
- I know more about colour matching now. Very good image advisor. (Carol, Senior Admin Specialist)
- Knowledgeable presenter. (Hammimah Amin, Corporate Support Officer, MICA)
- She showed us that dressing plays a crucial role in success in getting what you want. (Low Nancy, Admin Officer, F&N Coca Cola)

## Comments on Christian Chua

- Very impressive and bubbly speaker, charming personality. (Low Nancy, Admin Officer, F&N Coca Cola)
- Very positive way of approaching the situation. Good tips. Thank you! (Aslyn Ng, Executive, IDA)
- My first time attending his talk. He is excellent and full of humour. (Siew Foon, Manager, Pat's Schoolhouse)
- Very practical approach. Experiences shared are real and relevant. Humble Singaporean. (Hammimah Amin, Corporate Support Officer, MICA)
- Not a boring moment in Christian's delivery. Plenty of real-life examples to associate better with the tips given. Well done. (Sharon Kow, Team Administrator, Energy Market Company)
- He is humorous, he shares experiences. I like his approach. Great job, Christian! (Juliana Sim, Secretary, Standard Chartered Bank)
- Magnificent! (Antonia, Senior Secretary, JTC Corporation)

## **Rob Salisbury – ASSAP 2009 Master of Ceremonies**

- Energetic and set the right mood and atmosphere for an interesting ASSAP.  
(Helena Sim, Secretary, Singapore Polytechnic)
- Good job Rob! Bringing up the atmosphere.
- Fun and lively - very experienced MC.  
(Leong Wai Yee, Admin Officer, F&N Coca Cola)
- Very lively and energetic.  
(Naimah Mohamed, Secretary, National Library Board)
- Naturally a humorous MC.  
(Hammimah Amin, Corporate Support Officer, MICA)
- Very entertaining. (Nellie Chan, Confidential Secretary, Certis Cisco Security)
- Rob is so cool!