



Theme: Shaping Your Future
25 April 2007 • Meritus Mandarin Hotel, Singapore

SUMMARY OF FEEDBACK FROM PARTICIPANTS

- Best conference I have ever attended. (Margaret Lim)
- Excellent job! Thank you to the organisers. (Mohammad Rizal)
- Excellent and beautiful colour print-outs. Very well organised.
- Excellent team – lively, friendly. (Leticia Teo)
- I've gained a lot and this is my first experience and I'm amazed how I discovered my own potential through all the speakers! Thank you! (Agatha Tay)
- Positive and vibrant staff. Topics also good and relevant to my work. (Florence Lim)
- These notes are getting better every year: very informative. (Janet Neo)
- Congratulations! A very well organised conference with great success! (Angela)
- All very good speakers and fun. Made a lot of new friends. (Virta Asyilia)
- Great speakers who shared their real life experiences. (Jeannie Wee)
- Enjoyed the 'life' and self experiences. Expressive and light-heartening message to transfer to all. (Monica Tan)
- Very interactive event. (Vivien Wan)
- Speakers were enthusiastic and interesting. (Nekie Kairuman)
- Learnt some useful words such as "Don't", "Ace" and gain knowledge in interacting with people in office and outside the office. (Tio Huay Lin)
- Very inspiring. I truly enjoyed it throughout. (Jasmine Chan)
- What can I say, all sessions are excellent. (Olympia Lee)
- It's a lively and enjoyable event. I'm inspired, engaged and motivated by the speakers. (Jaqueline Wong)
- The speakers were all very bright and cheery and made good presentations. The sessions were interesting, not boring. This perks the audience up and provided a positive atmosphere. It was nice to have different music at the start of every session. (Jasmine Yak)

- The nice compliments to the audience that comes from sincere hearts. (Faithe Tho)
- Wonderful speakers who are very inspiring. (Carol Sim)
- Fantastic speakers, fantastic goodies and food. (Goh Mui Khim)
- Very motivational, very practical advice. (Ruby Lim)
- All the speakers are enthusiastic and inspirational – that kept the whole day exciting. (Jean Lee)
- The invited speakers were fun and humorous. (Lilian Goh)
- This is the best conference I have attended. It's really very interesting. I have been inspired and motivated by all the speakers. (Josephine Kee)
- Every topic is interesting, probably motivate me to research each in-depth. I feel very deeply interested to know more. (Susie Yeo-Cheah)
- The speakers are very inspirational. (Magdalene Goh)
- It is an enriching conference. I have been inspired, energised and motivated. I hope to be transformed and empowered. (Veronica Joo)
- Overall, a fun, inspirational and motivational environment of learning and networking. (Jennie Koh)
- ASSAP 2007 was absolutely fabulous and an exciting event for all admin professionals. An event that is worth attending. (Nora Salam)
- Really enjoyed it very much and hope that my company will send us to this conference next year. Really appreciate my HRM and my boss for sending me here today. (Tricia Lim)
- Thank you Shirley for the time and efforts in organising ASSAP 2007. We had a wonderful day and enjoyable conference. Certainly, I'm looking forward to ASSAP 2008. Once again, thank you very much. (June Tan Siew Ping)
- I'm energised during your summit! (Connie Hing)
- Enriching and inspiring conference. Will attend next year. (Margaret Lim)
- Keep up the good work! It has been an enjoyable event. (Lorraine Ang)
- Team has been really great and inspiring. It's gonna change our life in one way or another. Great work! (Hazel Zheng Sihui)

Shirley Taylor

- Wonderful charisma – magnetic! (Susie Yeo)
- Created a very anticipated start to today's summit. How to shape our future – create greater determination to achieve. (Ruby Lim)
- Excellent organiser – well done! (Margaret Lim)
- Very lively, interesting and got the crowd working. Enjoyable! (Eunice Koh)
- Enjoyed the session tremendously. (K Angayarkkanni)
- Shirley is a good motivator who makes the session lively and engaging allowing for good interaction. (Ho Chwee Wah)
- A good kick-off for the conference. (June Tan Siew Ping)
- She's 'bubbly' and fun as always. (Nora Salam)

- I come back because of you! Trust you'll select a great team, motivated by your team too! (Connie Hing)
- Your delivery has always been a motivating starter – I feel recharged and delightful to be here. Great work Shirley! (Pamela Woo)
- Shirley made us feel important and motivated to prepare ourselves for so many good things for the day. (Tan Sau Kuen)
- A great welcoming speech by Shirley. (Ivy Quek)
- Her comments are always very insightful and helpful to my work. She's my ACE PLAYER!! (Janet Neo)
- Always encouraging. A secretary's idol for all that Shirley has done and achieved, when she started off as a secretary. (Anne Gan)

M J Jennings

- Great! (Antonia)
- Energetic, confident speaker. (Hazel Zheng Sihui)
- An ACE speaker. (Margaret Lim)
- She inspires confidence in participants. (Leticia Teo)
- Fun-filled session. (K Angayarkkanni)
- Very informative. (June Tan Siew Ping)
- Interesting and entertaining. (Lorraine Ang)
- Lively speaker, positive attitude – created positive ideas/points. (Cecilia Koh)
- Interesting content. (Eileen Tan)
- 'The ACE Player' is a very interesting topic and really provides useful tips on how to become one. (Janet Neo)
- Aptly put across that communication is not just talking. It is a 2-way street – listening and talking with confidence and clarity. (Anne Gan)

Lily Koh

- Very stimulating talk and inspiring. (Naimah Mohamed)
- Entertaining, light, great tips.
- Good illustrations, very practical for presentation. (Ruby Lim)
- Useful tips and relevant information given. (Hazel Zheng Sihui)
- Good and valuable tips on personal grooming (Ho Chwee Wah)
- A very knowledgeable session (Alet Hernaez)
- Impressive and useful, especially in receiving guests. Personal grooming for self as well as image for the company. (Yvonne Chew)
- Very inspiring talk – Lily is a fantastic speaker – bringing across the right message especially on image. (Carol Sim)
- Could have listened to more. (Carla Joyce)
- She provides very useful tips on 'POWER' dressing (Janet Neo)
- Wonderful, exhilarating with a good sense of humour. (Anne Gan)

Duncan McKee and STIX

- Fantastic ★★★★★ (Pelina Ho)
- Very entertaining. Keeps everyone awake especially since the session is after lunch! (Siti Masura Abbass)
- Very creative/teamwork and co-operation/good exercise after lunch. (Lisa Sim)
- I really enjoyed this session. It really shows how difficult it is to actually play a tune without proper co-ordination and co-operation by everyone. It's a really great experience and it gives us a sense of achievement of getting together the tune at the end of the session. (Jasmine Yak)
- Great experience, fun and creative team activity. I enjoyed myself in playing in the orchestra. (Diana Neo)
- Very Innovative. Made the audience stand up especially after lunch. Good teamwork. (Zakiah Lim)
- Fantastic presentation on teamwork. Very fun session. (Geraldine Choy)
- It's amazing when everyone works as a team! Enjoyable, great 😊 Keep it up! It's fascinating! (Sandy Cho)
- Eye opener. In a very simple, yet fun way, it got the message across that teamwork and co-operation always harmonises. (Anne Gan)
- Very fun and unique presentation. I didn't know you can create music with strangers! It proves teamwork is essential. (Lorraine Ang)
- Good ice breaker, good for teambuilding – achieve objective of teamwork. Everyone has a part to play. (Maadalene Loh)
- Fantastic. I'm having so much fun. Good timing after the lunch break. (Elya)
- Very vibrant and creative workout. Great 'orchestra' but the message on teamwork is very clear/important in life. (Cecilia Koh)

Ricky Lien

- Speaker gave a useful talk with good illustrations. (Margaret)
- I'm impressed with his tone of speech. At some point he sounded like someone from the 'Lord of the Rings'. (Janis Tng)
- His life examples are very true in our daily work. (Hazel Zheng Sihui)
- More time should be given to good speakers like Ricky so that they can expand on their content which never fails to impress and provide new insights. (Henrietta)
- Very good insights, created greater awareness of the importance of being authentic and assertive etc. (Ruby Lim)
- Different approach which I appreciated. Good sense of humour. (Carla Joyce)
- Good simple point shared on Being Just You. (Cecilia Koh)
- Good highlights of real life working environments. (Eileen Tan)
- He gives very practical examples and how to 'neutralise' awkward situations by using proper wording. (Janet Neo)

Jennifer Norris

- Extremely excellent! (Serene Goh)
- Enjoyed this tremendously. Very relevant to our lifestyle. Wish it was longer. Sure made a lot of sense. (Daisy Lim)
- Interesting and very powerful tool to me. (Magdalene Lim)
- Eye opener: No-one can make me angry without my permission. (Anne Gan)
- Very hypnotic session and practical examples and de-stress and take charge of our lives and let go of anger. (Ruby Lim)
- Very unique way of presenting her topics. (Nora Salam)
- Good stuff as take away. Make me feel good. (Cordelia Teo)
Very subtle and simple yet informative and very interesting! (Cristal Nora Marissa)
- Very cheerful disposition. Expand the scope on stress-related topics. (Eileen)
- Excellent and useful tip on stress relieving. (Janet Neo)

Gabriel Suppiah

- Refreshing! Honest sharing of experience. Bravo! (Mohammad Rizal)
- Marvellous, most motivating and inspiring. (Pelina Ho)
- Kinda touched and was in tears when all of us stand hand in hand with his encouragement. Thanks! (Sandy Cho)
- Great and Impressive speaker (Sharon Tan)
- A very encouraging one and inspirational too. (Poh Peck Huan)
- Impressed, extraordinary speaker, talks about his personal real life experience. (Nora Salam)
- Very witty and very 'down to earth' topic – close to our heart. (Carol Sim)
- Very inspiring talk on his turnaround in life. Very physical techniques to go forward (Cecilia Koh)
- A very interesting and passionate speaker. Provides really simple steps to take control of yourself. (Janet Neo)

Alison Lester – MC

- Alison is excellent. (Siti Masura Abbass)
- She's chirpy, fun, very motivational. (Jennifer Yew)
- I like the summary at the end of the conference (Janis Tng)
- A powerful voice – full of emotions bringing life into her speech as MC. Her great smile is the way to go. (Hazel Zheng Sihui)
- Very versatile, professional presenter. Really keeps the summit going. Well done, Alison!
- What vibrancy in her personality. A lot of confidence – much admired. (Susie)
- A very cheerful and humorous MC. (Angela Leong)
- I wished she was one of the speakers. She sounds very interesting and captivating. (Cristal Nora Marissa)
- Good job! Very entertaining. Able to capture everyone attention! (Elya)